

# Mayo

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
030103	MAYO CLINIC HOSPITAL	5777 EAST MAYO BOULEVARD
240010	MAYO CLINIC - SAINT MARYS HOSPITAL	1216 SECOND STREET WEST
240061	MAYO CLINIC - METHODIST HOSPITAL	201 WEST CENTER STREET
100151	MAYO CLINIC	4500 SAN PABLO ROAD

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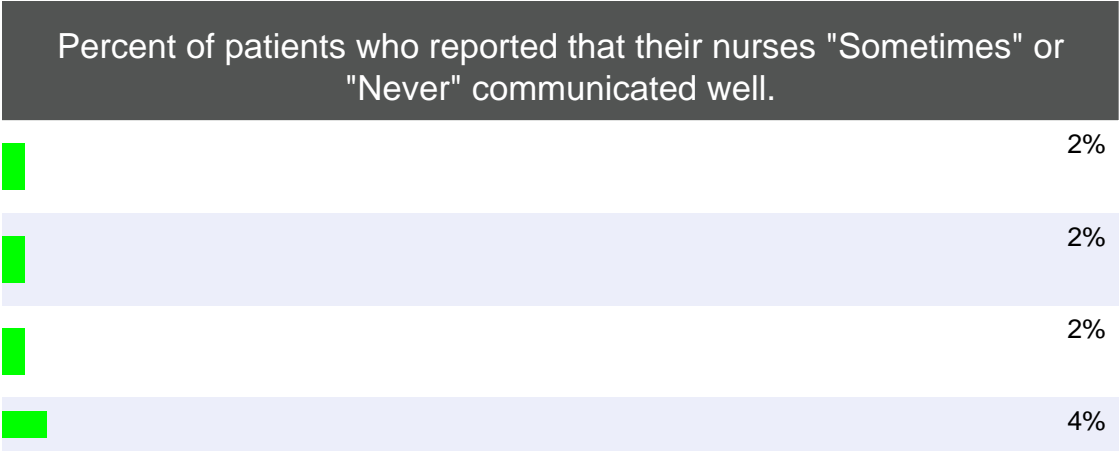
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Address 2	Address 3	City	State
		PHOENIX	AZ
		ROCHESTER	MN
		ROCHESTER	MN
		JACKSONVILLE	FL

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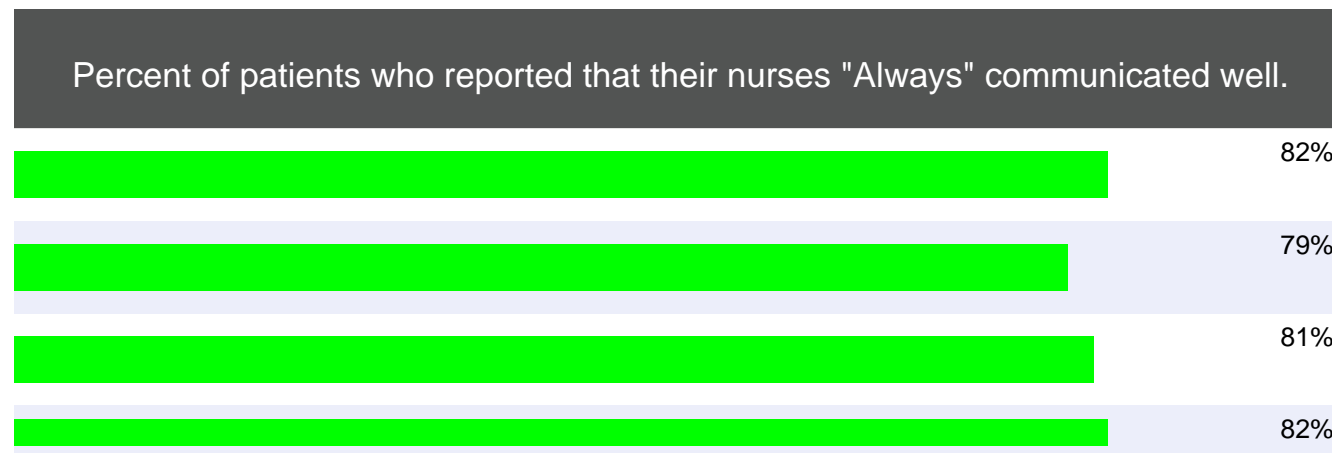
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ZIP Code	County Name	Phone Number
85054	MARICOPA	4805156296
55902	OLMSTED	5072555123
55902	OLMSTED	5072667890
32224	DUVAL	9049532000

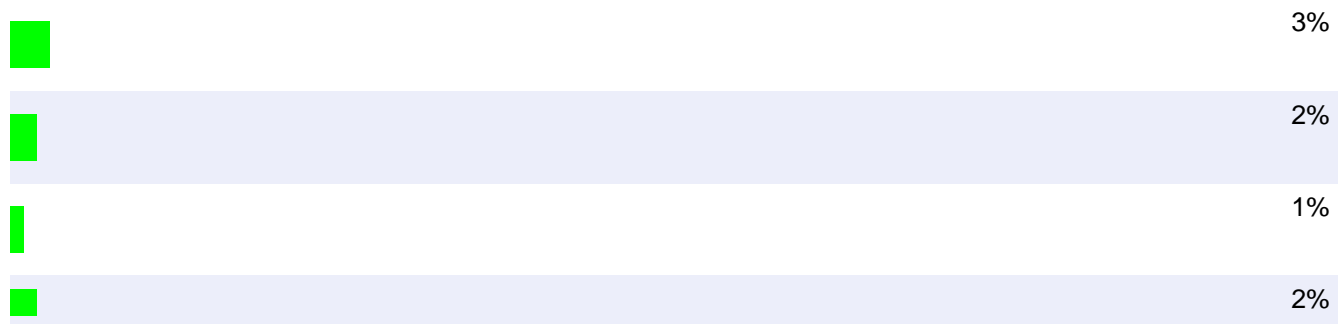


Percent of patients who reported that their nurses "Usually" communicated well.





Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



Percent of patients who reported that their doctors "Usually" communicated well.

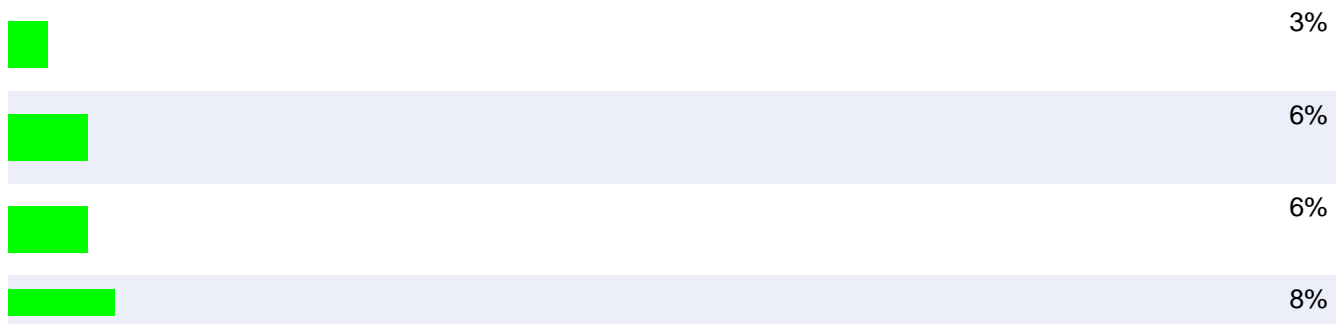




Percent of patients who reported that their doctors "Always" communicated well.



Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



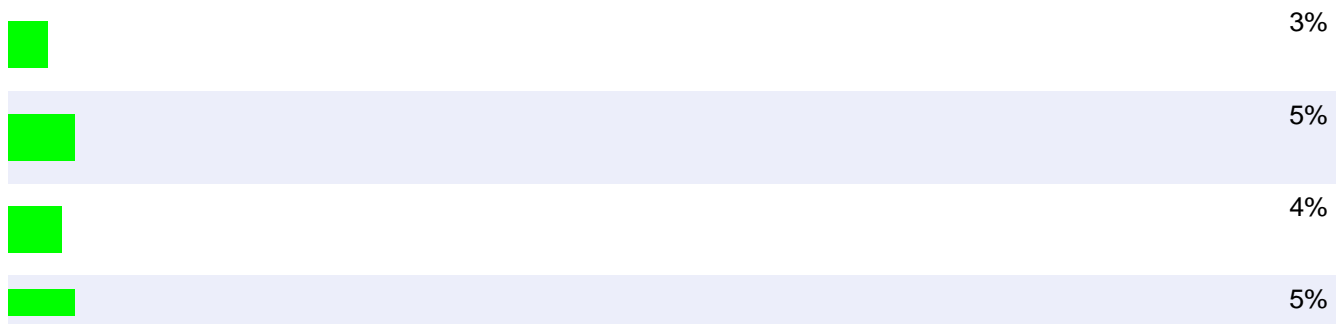
Percent of patients who reported that they "Usually" received help as soon as they wanted.



Percent of patients who reported that they "Always" received help as soon as they wanted.



Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



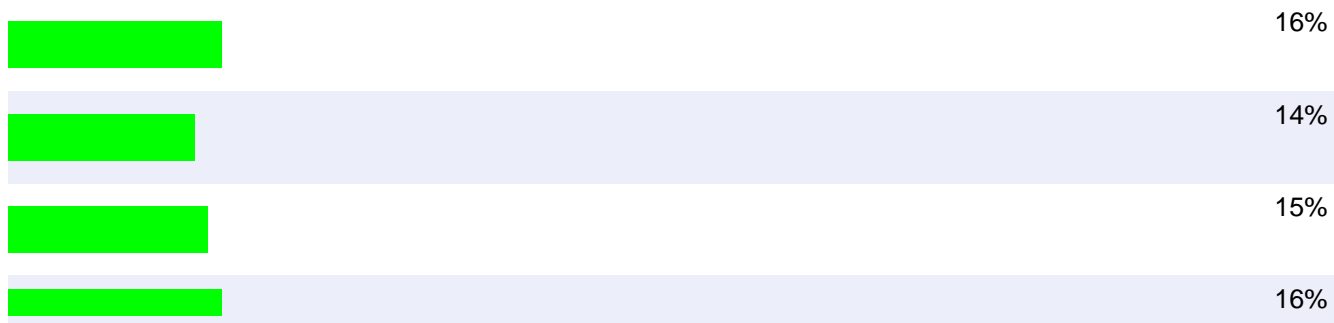
## Percent of patients who reported that their pain was "Usually" well controlled.



Percent of patients who reported that their pain was "Always" well controlled.



Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.





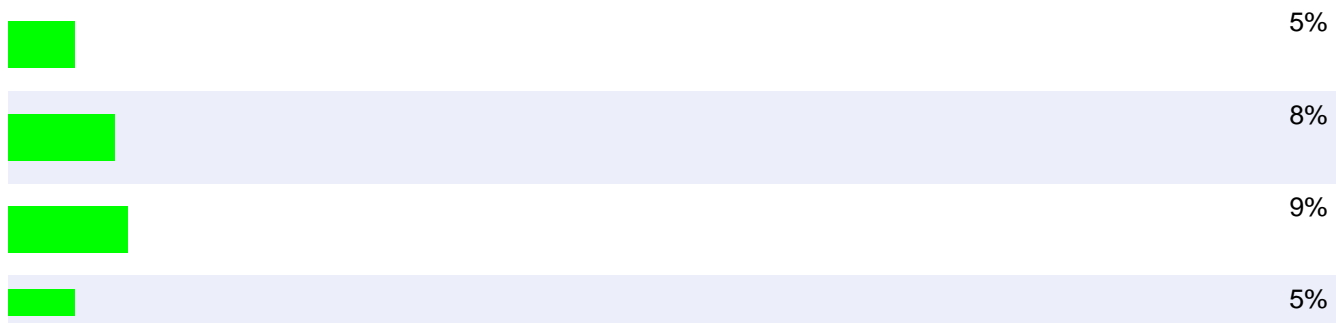
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



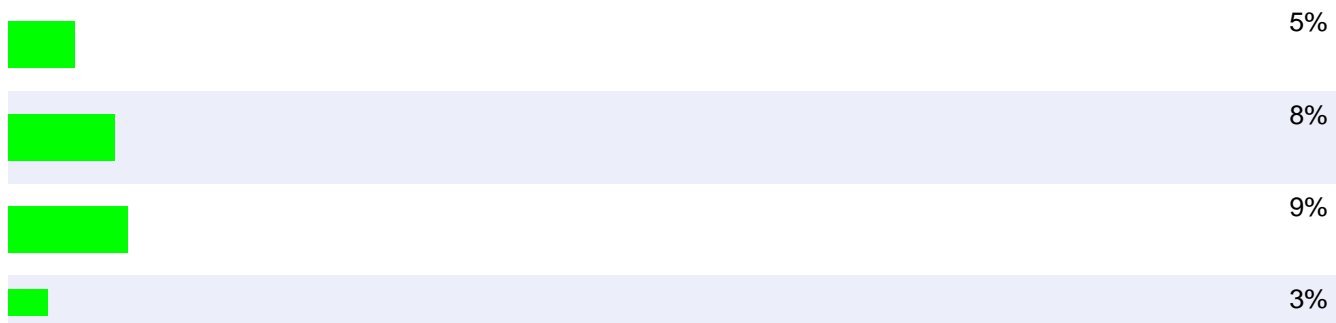
Percent of patients who reported that their room and bathroom were "Usually" clean.



Percent of patients who reported that their room and bathroom were "Always" clean.



Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



Percent of patients who reported that the area around their room was "Usually" quiet at night.



Percent of patients who reported that the area around their room was "Always" quiet at night.





Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



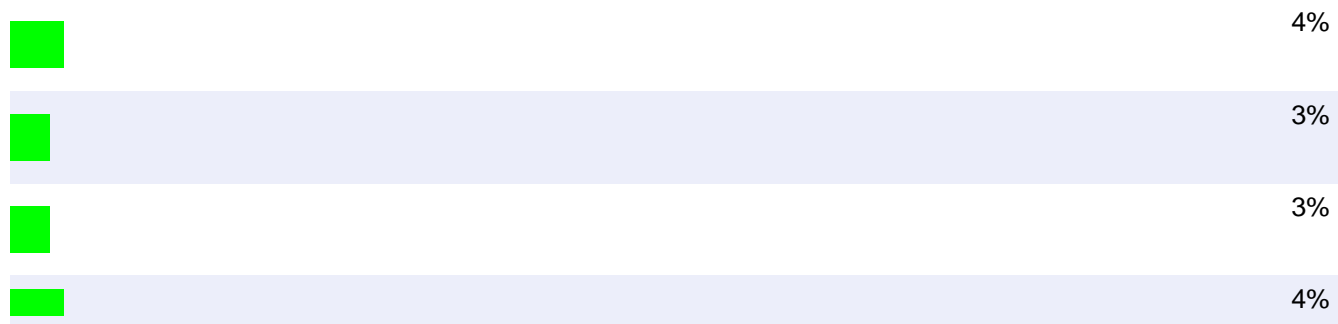
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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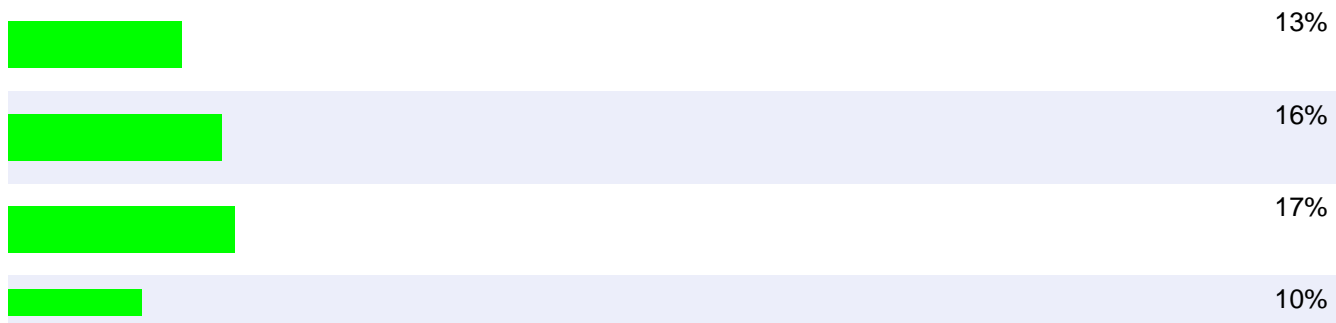
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



Percent of patients who reported NO,they would not recommend the hospital.

0%

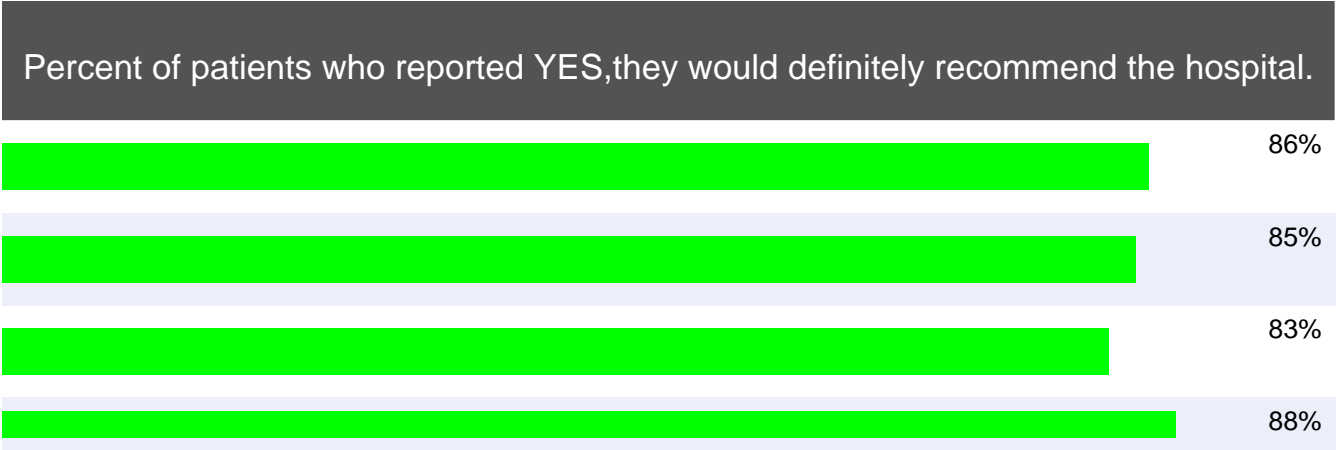
1%

2%

2%

Percent of patients who reported YES,they would probably recommend the hospital.







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## Number of Completed Surveys

300 or more





300 or more

300 or more

300 or more

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Survey Response Rate Percent	Hospital Footnote
	50%
	54%
	56%
	41%